

# Broadband Facts

Urban Communications, Inc.

**Residential - 30Mbps / 10Mbps**

[Fixed Broadband]

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**Monthly Price**

**\$49.99**

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This monthly price requires a 2-year agreement

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## Additional Charges & Terms

### One-Time Purchase Fees

Basic Wireless Router	<b>\$99.99</b>
Midtier Wireless Router	<b>\$199.99</b>
Top Tier Wireless Router	<b>\$299.99</b>

Early Termination Fee  
Government Taxes

**Remaining amount of 2-year contract**  
**Varies by Location**

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## Discounts & Bundles

Neighbor referral program: Receive a free month of service when you get a neighbor or friend to sign up with Urbancom.

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## Speeds Provided with Plan

Typical Download Speed	<b>30 Mbps</b>
Typical Upload Speed	<b>10 Mbps</b>
Typical Latency	<b>40 ms</b>

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## Data Included with Monthly Price

No Charges for Additional Data Usage

**Unlimited Data**

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## Network Management Policy

<https://www.urbancom.net>

## Privacy Policy

<https://www.urbancom.net>

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## Customer Support

Phone: (708) 687-2090  
Email: [help@urbancom.net](mailto:help@urbancom.net)

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Learn about the terms used on this label. Visit the Federal Communications Commission's Consumer Resource Center.

[fcc.gov/consumer](https://fcc.gov/consumer)

Unique Plan Identifier: F0005937974123ABC456EMC789